

EQUINE EXPRESS HORSE TRANSPORT TERMS & CONDITIONS

Terms and Conditions for Equine Express Horse Transport Service

Please read these terms and conditions carefully and print and sign the printer friendly version below in order to confirm your booking.

1. You are liable to cover the cost of repairs to any damage caused by your horse. You have the opportunity to inspect the vehicle before departure and agree any damage, as arguments will not be entered into later. Any contents are your responsibility. The transport vehicle must be used in accordance with the manufacturer's specifications.
2. We are insured for care, custody and control up to a maximum of £5,000 per animal. Signing of these conditions confirms that you are happy with this maximum amount. We also advise that you insure your animal for transportation.
3. We advise that you place leg protection and a tail bandage on your horse for travelling, but this is your choice.
4. The driver takes all reasonable precautions; however, in the event of an accident please note that you are personally liable for your horse in the event of injury or damage sustained to or by your horse.
5. Liability is not accepted for loss of entry fees or any other related expenses in the event of delayed or cancelled journeys for any reason.
6. Should it not be possible to load your horse, a callout fee will still be charged which will take account of the mileage already travelled and time taken in attempt to load your horse.
7. Should your horse be very unsettled we reserve the right to refuse to transport the animal and a callout fee will still be payable. If your horse becomes unsettled during transit then we reserve the right to sedate your horse and/or call out an emergency vet to sedate your horse if we deem the situation necessary. You will be liable for any veterinary expenses and any delay incurred at £40ph or part thereof.
8. You are personally liable for your horse during transport. Please ensure your horse has a passport that must be given to the transporter.
9. Should your horse take longer than half an hour to load, an additional charge of £40 per hour or part thereof will be charged.
10. Payment is due 7 days before transport by BACS or card, or in emergency cases on the day of transport by cash. Cancellation by the client will incur loss of all payments.
11. A headcollar and leadrope must be provided for each horse travelling. If you cannot do this then please let us know in advance so we can bring spares.
12. Due to different dietary requirements, we do not provide a haynet - if you are unable to provide one for your horse then please let us know in advance so we can.

Please note these T&Cs are for the Horse Transport service only. For T&Cs for Self Drive Hire please click on [Self Drive Hire](#).

Please sign and date to confirm your acceptance of these terms and conditions.